



Courier Pick Ups

In an effort to expedite your samples and meet your turn around times, sample pick up requests are taken and performed **Monday through Friday** during the hours of **8:30 am to 3:00 pm**. AFL will do its best to accommodate clients pick up time request however, request made after 3:00 pm will be scheduled for the next day. Weekend and pick up requests made for courier service for after 3:00 pm are done with advance notice only and may be subject to additional charges. Below you will find courier service requirements.

Courier Services Cost

\$35.00 per pick up

Requirements For Collecting of Samples

- Samples must be packed in a manner to protect sample from being damaged during transport
- Samples must be packed and ready for pick up when courier arrives
- Temperature sensitive samples must be packed in a manner to protect the samples integrity
- If you are in the need of supplies in order to submit samples please contact your supplies AFL representative at 972-336-0336 or you may email your request to Supplies@afltexas.com utilizing the AFL Supplies Request Form

Items That May Accrue Additional Charges and Pricing

- No sample when courier arrives. A **\$35.00** dollar “No Sample Charge” will apply if courier arrives and there is no sample to pick up
- Incorrect address provided. A **\$35.00** dollar “Incorrect Address Charge” will apply if courier is unable to pick up or deliver because of an incorrect address
- Multiple courier trips in one day. A **\$35.00** dollar “Multiple Trip Charge” will apply for each additional same day courier service
- Sample not ready when courier arrives. A **\$15.00** dollar “Waiting Time Charge” will apply for every 15 minute interval that the courier has to wait when either picking up samples or delivering supplies
- Return of undeliverable supplies. A **\$35.00** dollar “Undeliverable Charge” will apply if courier is unable to deliver and supplies are return to AFL

Refusal Of Sample Pick Up

Courier reserves the right to refuse any sample which by reason is not packed appropriately, or appears unsafe. This can be a sample that could spill or otherwise potentially cause damage to courier or be damaged during transport. Client may be subject to a “No Sample Charge” if courier refuses sample.